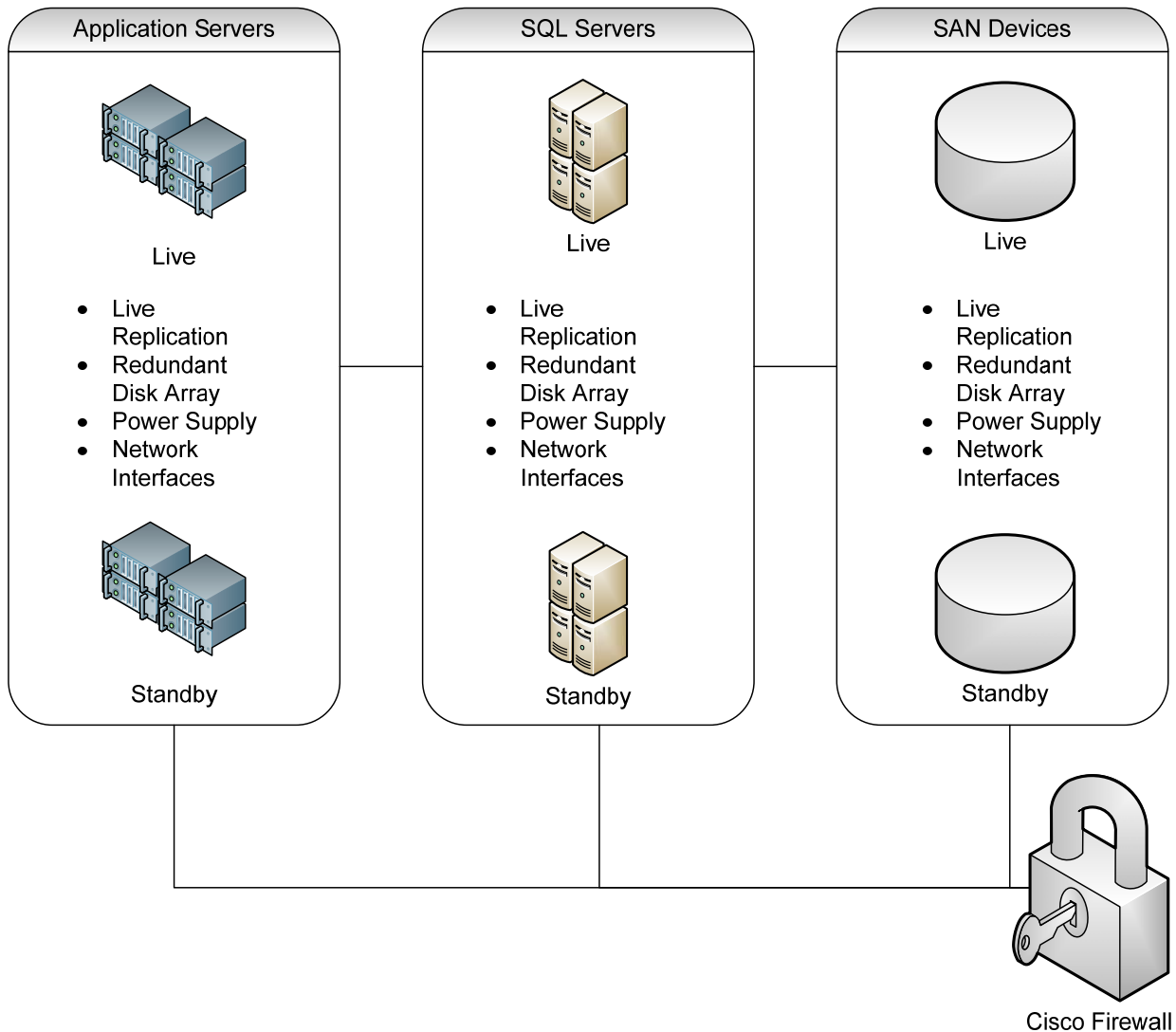


The RMS Cloud – Security Statement

The RMS Data Centre



Overview

The RMS Data centre is SAS 70 Type II Certified, meeting industry-recognized requirements for security and reliability. The exhaustive, third-party certification assessment included extensive testing of the control objectives and activities at all SoftLayer data centre facilities, including oversight by executive management, operations and customer service, development and information technology organization, human resources policies and procedures, and risk assessment monitoring.

Redundancy

Power supply - 4 x 500 kVA UPS battery backup units and multiple 2 mW diesel generators with on-site fuel storage

Backbone Connections - Public and Private Networks with multiple carriers and across redundant fibre routes in order to guarantee the highest level of availability that is possible for our customers.

Servers – Duplicated servers with Redundant Disk Array

Onsite Backup

- Three hourly backups retained for 24 hours
- Daily backups retained for seven days
- Weekly backups retained for six weeks

Off Site Backups

Regular backups of the data are transferred to a remote facility in a separate geographical location to reduce the risk of data loss in the event of a catastrophe.

- Daily backups retained for seven days
- Weekly backups retained for six weeks

Data Security

- Cisco firewalls on network interfaces
- SSL data encryption between client and RMS application server
- Individual client credentials for SQL and shared data